



AbiButton quick start guide



01 Download AbiBird app

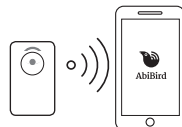
(If you don't already have an AbiBird account on your phone)

-  For iPhones download from the App Store.
 For Android phones download from Google Play.
- Open the app and tap **START**. You'll be prompted to create an account. You'll need your email address and a 8-digit password.
- When you receive an email titled 'Welcome to AbiBird', open the **Validate Email** link.
- Return to the app, log-in and allow notifications.



02 Connect a new AbiButton with app

- On the *Devices* page, tap **CONNECT** button (iPhone) or + icon (Android).
- Select **AbiButton**.
- Enter the **serial number** of your AbiButton, (it starts with NB0..), tap **CONNECT** and wait for the app to connect to the AbiButton.
- Name the AbiButton e.g. Mum's AbiButton.
- Press the AbiButton, it will **flash red 5 times**.
- A short time later, the AbiButton will **flash green +8 times**, this confirms a message was sent successfully. If it **flashes red and green 8+ times**, the message has failed to send, retry by pressing the AbiButton again. You may need to retry more than once to establish the initial connection.



Error messages

If you receive an error message **Invalid Serial Number** or **Already in Use**, check the serial number and try again.

If you receive an error message about a **Network Connection Error**, wait a while and try again.

If the problem persists, contact our Support Centre.

03 Take Action and View History

- When the AbiButton is pressed the *Map* page on the app opens, showing the estimated location and actual time the AbiButton was pressed. It will not show the location if it cannot find a local Wi-Fi reference point.
- The yellow **TAKE ACTION** button on the *Map* page becomes active whenever the AbiButton is pressed.
- To accept the request, tap **TAKE ACTION**.
- To view the **History** panel at the bottom of the map page, tap or slide the arrow icon.

04 Ensure app notifications are ON

- On the app's *Devices* page, tap **Accounts** (bottom right for iPhone) or menu ☰ (top left for Android) and select **Notifications**.
- Check **Email** and/or **Push Notifications** are turned **ON**.
- You might need to change your phone settings to ensure notifications remain on your screen until you view or remove them.
- To return to *Accounts* page, tap top left arrow (iPhone) or menu (Android).
- To return to the *Devices* page, select **Devices**.

Adjusting Location Update Frequency settings

By default, the location is updated every 4 hours, which will provide you with 12+ months battery life.

You can change this setting by:

- On the *Map* page, tap **Status**.
- Tap **Location Update Frequency**.
- Select how often you want to receive location updates.

NOTE: Selecting a shorter frequency will reduce the battery life of the AbiButton (e.g. 2 hours = 6 months and 1 hour = 3 months). The frequency is changed after the next planned update or immediately if the AbiButton is pressed.

