



This guide is for iOS 10+ iPhone users.



AbiBird®

# How to

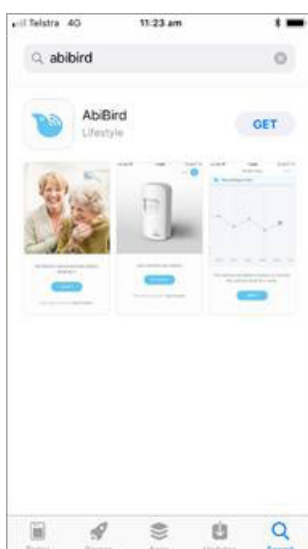
## Add Secondary Carers

You can add secondary carers to your AbiBird account so they also receive activity reports and notifications to their phone. You will always be the primary AbiBird account holder.

To add secondary carers to your AbiBird account, you need to:

1. Have the secondary carer download the AbiBird app
2. Access Members page on your phone
3. Add secondary carer

### Step 1: Have the secondary carer download the AbiBird app



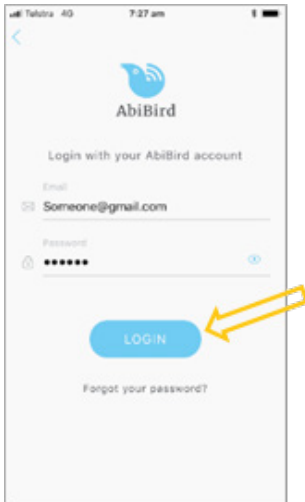
Ask the secondary carer to download the AbiBird app to their phone and create an AbiBird account. Remember, they will need to verify their email address. (See guide: *How to Download AbiBird App and Create AbiBird Account*).



This guide is for iOS 10+ iPhone users.

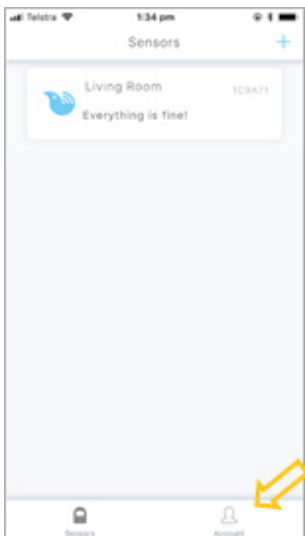
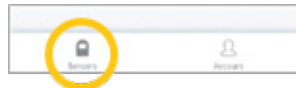


## Step 2: Access Members page on your phone

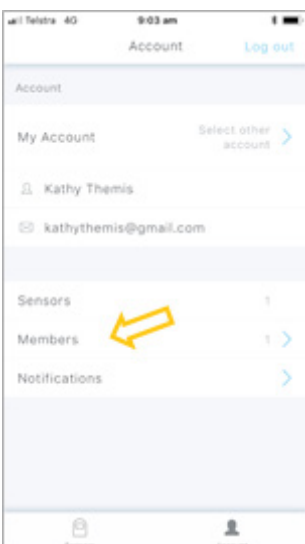


Login to AbiBird with your username (email) and password.  
The *Sensors* menu will open.

**NOTE:** If you are already in the AbiBird app you can access the *Sensors* menu by selecting the **Sensors** icon (bottom left).



On the *Sensors* menu, select the **Account** icon (bottom right).  
The *Account* menu will open.



From the *Account* menu, select **Members**.  
The *Members* page will open.

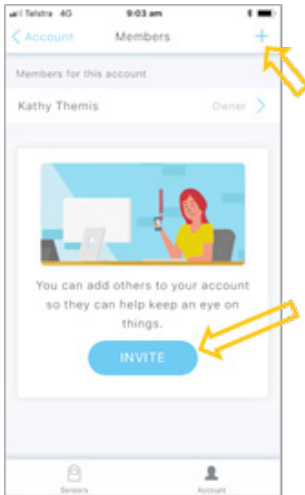


This guide is for iOS 10+ iPhone users.

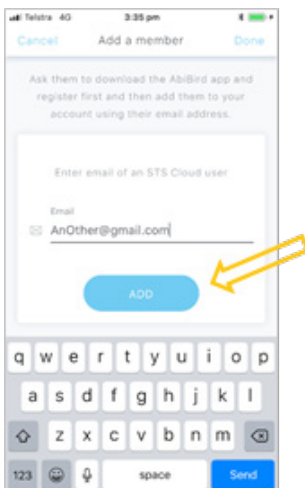


AbiBird®

### Step 3: Add secondary carer



On the *Members* page, select **INVITE** button or **+** icon (top right).  
The *Add a member* page will open.

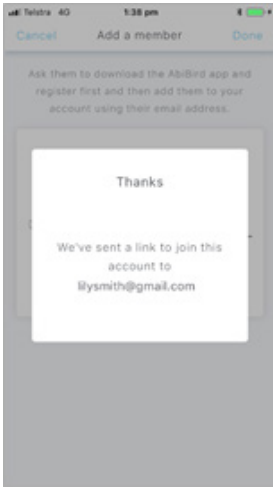


On the *Add a member* page, enter the secondary carer's email address.  
(This must be the email address the secondary carer used when setting up their AbiBird account). This email is where their notifications will be sent.

Select **ADD** button.  
The *Account name required* pop-up will open.

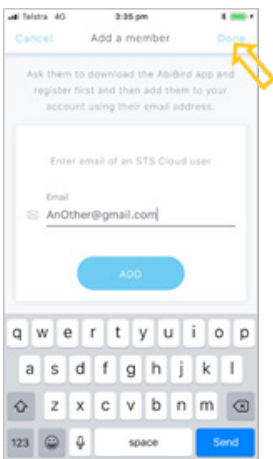


This guide is for iOS 10+ iPhone users.



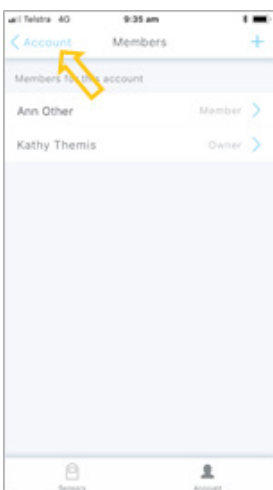
Your secondary carer will receive a link to join your account.

Tap to clear the *Thanks* message.



On the *Add a member* page, select **Done**.

The secondary carer will be added, and the *Members* page will open.



On the *Members* page, you can select the newly added member to see their details, or to delete them.

Select **Account** (top left) to return to the *Account* menu.

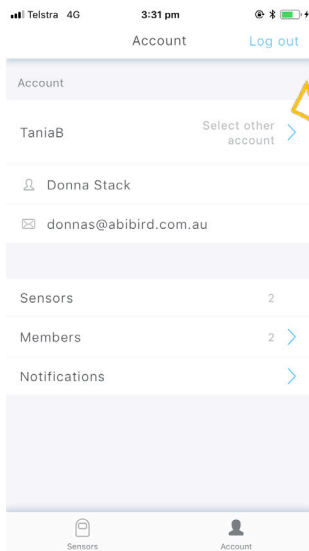


This guide is for iOS 10+ iPhone users.



## You are the secondary carer

When logging in to your new account you will be prompted to add a sensor. This step is not necessary as you have been added to an active account. You will need to switch accounts.

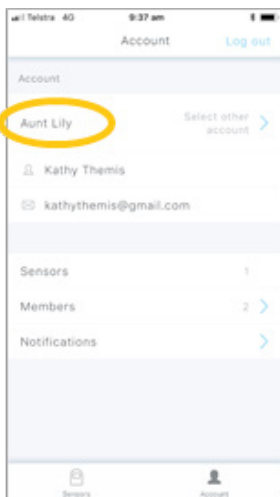


On the *Sensors* page, click on the Account icon (bottom right). The *Account* page will open.

Click on **Select other account**

To switch accounts, choose the account you have been added to, from the dropdown list.

## That's it



A secondary carer has been added to your AbiBird account.

Working in the app, you have:

- Asked the secondary carer to download the AbiBird app, create an account and verify their email address.
- Added the secondary carer as a member of your AbiBird account.

### IMPORTANT

While secondary account holders can adjust the notification settings on their phones, they should not **Pause** notifications or change the settings for **Routine** or **Alert Sensitivity**.

Only you, the primary account holder, should **Pause** notifications or modify **Routine** or **Alert Sensitivity** as these settings affect all phones within your AbiBird network.

## Related Guides

[How to Download AbiBird App and Create AbiBird Account](#)

[How to Set or Change Notification Preferences](#)