AbiBird Product Disclosure Statement

AbiBird is a business owned and operated by ATF Services Pty Ltd ABN 54 060 402 048 at Unit B2, 22 Powers Road, Seven Hills, NSW 2147.

The Service

The AbiBird Service comprises of a Sensor and a Smart Device App which can be paired to the Sensor.

The Sensor is a motion detection device that allows the user of the Service to determine if movement within expected ranges and within defined periods is occurring. The Service will alert the Customer to the extent that no movement is recorded within defined periods and allow the Customer to determine if movement within an expected range is occurring.

The purpose of the Service is to provide the Customer with information that will alert it that steps may need to be taken to determine if the older person that they care for is okay.

Ultimately the goal of the Service is to assist in preventing a situation where an older person has a fall or otherwise becomes incapacitated and is unable to call for help with the result that no assistance is provided for an extended period. The Service allows the Customer to become aware that intervention may be required with the goal that assistance is able to be provided earlier than would otherwise be the case.

Limitations of the AbiBird Service

When using the AbiBird Service it is important to understand the limitations of the Service.

The Service is designed to assist carers to look after an older person. The Service is not designed, and does not attempt, to replace other forms of care. The Service should be used in conjunction with other forms of care. The Customer should not rely on the Service as the sole means of caring for and monitoring a senior person.

AbiBird does not provide health information

The Sensor uses a passive motion sensor to monitor for motion which it records as a motion event. The Sensor captures data in hourly cycles and sends it to the Smart Device App every hour. The data collected by the Sensor only indicates that the Sensor recorded a motion event. A motion event recorded by the Sensor may be caused by any motion from a person, animal, or object within the Sensor's line of sight (see the AbiBird User Guide downloaded here). The data collected by the Sensor is not health information and does not indicate the health or wellbeing of an older person. The Customer should not rely on the data collected by the Sensor as an indication of the health or wellbeing of an older person.

AbiBird Sensor

The Sensor must be set up in accordance with the AbiBird User Guide (downloaded here). If the Sensor is not set up correctly it may be unable to collect and send data. The Sensor must be maintained in accordance with the AbiBird User Guide and must be in working order. If the Sensor is not maintained correctly or is damaged it may be unable to collect and/or send data. If the Sensor does not have battery power it will not be able to collect and/or send data.

Wireless Internet Network

The Sensor relies on a wireless internet network to send data from the Sensor to AbiBird. The data sent from the Sensor to AbiBird is then sent to the Smart Device App. The Sensor can only operate if there is network coverage where the Sensor is located. The Sensor will be unable to connect to AbiBird and the Smart Device App if there is no network coverage or if a network is unavailable. If the Sensor is not connected to a network, AbiBird and the Smart Device App will not receive up to date data from the Sensor. In the event that the Sensor is unable to connect to a network, the Smart Device App will indicate that the Sensor is unable to connect.

AbiBird Smart Device App

AbiBird sends data collected by the Sensor to the Smart Device App. The Smart Device App must be installed by the user on an appropriate device in accordance with the AbiBird User Guide. The Smart Device App may be unable to receive data from AbiBird and the Sensor if it is not correctly installed and set up. The Smart Device App may be unable to receive data from AbiBird and the Sensor if the latest version of the Smart Device App is not installed. The Smart Device App may be unable to function on a device if the device is faulty for any reason whatsoever. The device will be unable to receive data from AbiBird and the Sensor if it is not turned on and connected to the internet.